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## Newsletter

### ***AI in Medical Coding: A new tool for Medical Coders***

Medical coding sits at the intersection of clinical care, financial integrity, and regulatory compliance. Every coded record influences reimbursement, quality reporting, data reliability, and operational planning. As healthcare organizations continue to modernize their operations, Artificial Intelligence (AI) is emerging as a practical tool that supports coding professionals by suggesting appropriate codes and reviewing documentation.

The real opportunity, however, lies not in automating medical coding, but in strengthening the accuracy and consistency of the work performed by certified professionals.

#### **Supporting the Coding Process**

AI can review clinical documentation; recommend ICD-10-CM, CPT, and HCPCS codes; and flag potential documentation and coding issues before claims are submitted. These capabilities improve coding turnaround times, reduce repetitive administrative work, and support more consistent documentation. This contributes to cleaner claims, fewer payment delays, and more reliable clinical data.





## **Human Expertise Remains Essential**

While AI can assist with routine coding activities, it cannot replace the knowledge and judgment required for accurate medical coding. Certified coding professionals interpret complex clinical documentation, apply federal regulations and payer-specific guidelines, and ensure medical records accurately represent the care provided. Human review is essential for maintaining compliance, resolving documentation challenges, and adapting to continually evolving coding standards.

## **How IMS Supports Federal Healthcare**

IMS has extensive experience delivering medical coding services that support federal healthcare operations. Our certified coding professionals provide remote medical coding, medical record analysis, coding audits, and transcription services for organizations including Walter Reed National Military

Medical Center, Blanchfield Army Community Hospital, the U.S. Army Medical Command (MEDCOM), and the Department of Veterans Affairs. Supporting inpatient, outpatient, surgical, and professional services, IMS helps healthcare organizations maintain coding accuracy, complete clinical documentation, and regulatory compliance, and timely reimbursement.

## **Looking Ahead**

The future of medical coding will depend on organizations providing experienced coding professionals with practical tools that improve quality and efficiency. As tools mature, they have the potential to improve turnaround times, consistency, and compliance. AI can support faster workflows and help coders identify the need for better documentation, but accountability, clinical understanding, and compliance are human tasks.

At IMS, we believe technology should strengthen the expertise healthcare organizations rely on. By combining reliable medical coders with responsible, innovative tools, we help our federal partners build stronger documentation practices, improve operational performance, and support better outcomes for the patients and communities they serve.



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**Thank you for Reading!**